COMMON GROUND HEALTHCARE COOPERATIVE
PO Box 33837
Indianapolis, IN 46203-0837

HERE'S YOUR NEW HEALTH BENEFITS PLAN IDENTIFICATION CARD

Many questions regarding your health insurance coverage can be answered by reviewing your member materials or by calling the Customer Service Department at 1-877-514-CGHC (2442).

The Common Ground Healthcare Cooperative Member Portal provides access to your personal healthcare information 24 hours a day, 7 days a week. This Portal allows you to view your claims history, search the Provider Directory, and find information on eligibility, benefits and much more. The Member Portal is provided FREE of charge to you as a benefit of your health insurance coverage.

You may access the Member Portal by going to www.commongroundhealthcare.org.

Peel off your ID card, fold in half, carry it with you at all times and present it each time you receive services.

This is your Common Ground Healthcare Cooperative (CGHC) Identification Card. It must be presented each time services are requested. See your Certificate of Coverage for a description of your benefits, terms, conditions, limitations and exclusions. When submitting inquiries, always include your member number. Possession or use of this card does not guarantee payment.

To inquire about what services require prior authorization or to obtain prior authorization call 1-877-779-7598. Prior authorization for emergency admissions must be obtained within 48 hours of the admission. To access our 24/7 Nurseline, call 1-877-779-7598.

Prescription benefits are administered by Catamaran, PO BOX 968022, Schaumburg, IL 60196 For drugs requiring a prior authorization or for questions regarding drug formulary or pharmacy claims call Catamaran at 1-855-577-6545. RX BIN: 610011   RX PCN: IRX   RX Group: CGHC
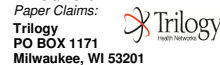
To find providers outside of the CGHC service area, please call First Health Network at 1-800-226-5116 or go to www.firsthealth.com Submit claims outside of the service area to CGHC, PO Box 33837 Indianapolis, IN 46203-0837

COMMON GROUND HEALTHCARE COOPERATIVE   **catamaran**

Group Name: Bob's and Jim's Auto-body Shop, Inc.
Group Number: **Effective Date: 01/01/2014**

Member Name   **Member Number**

PCP Copay: $

Specialist Copay: $

RX Copay: $

Send Medical Claims to:
EDI Claims: **62777**
Paper Claims: **Trilogy**
Trilogy
PO BOX 1171
Milwaukee, WI 53201

Customer Service
www.commongroundhealthcare.org
Toll Free: 1-877-514-CGHC (2442)
TTD/TTY: 1-855-643-5001